

# Tom Vermeire

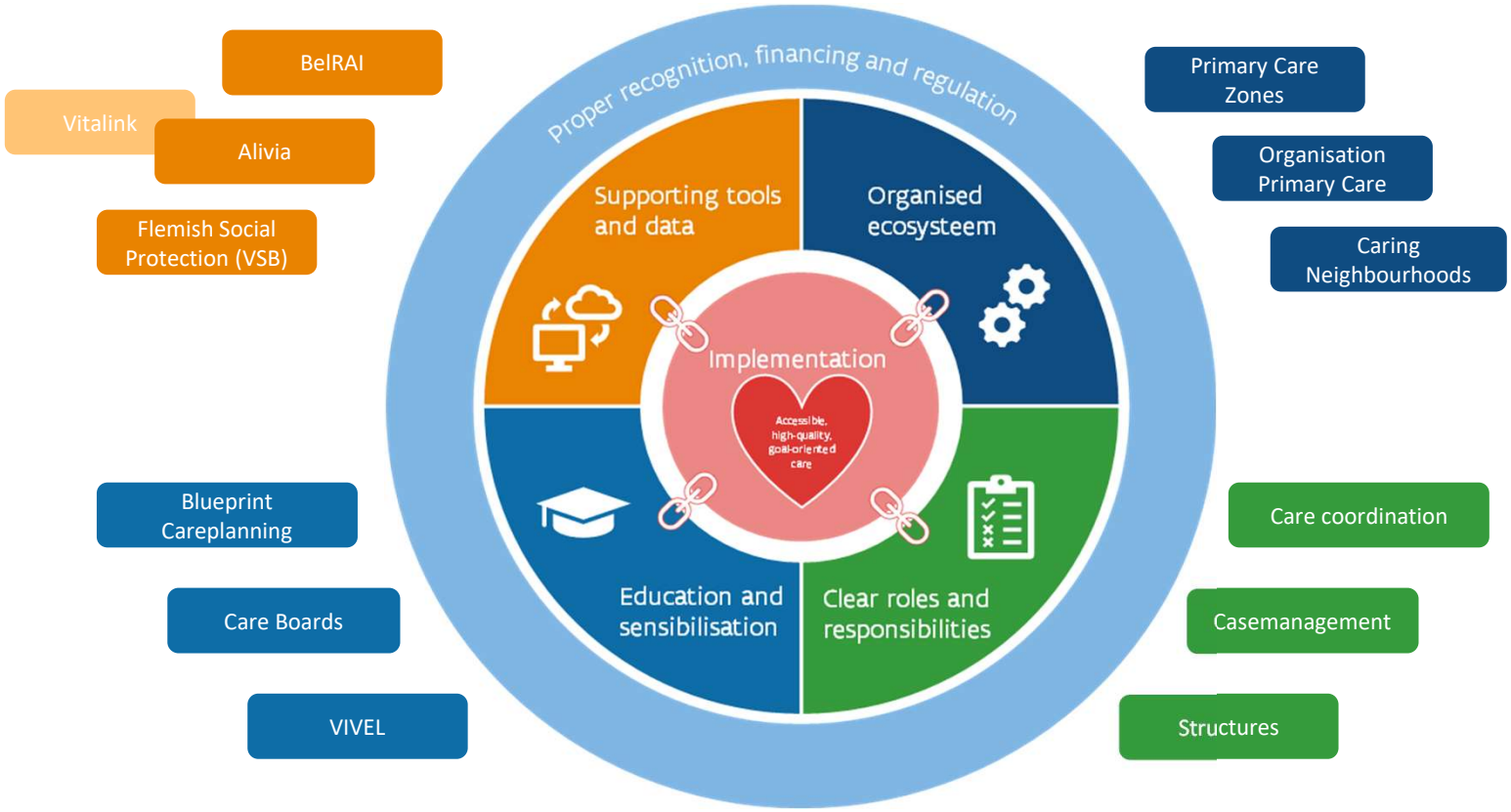
Head of the Residential and Home care Division, Department of Care, Government of Flanders
Co-sponsor Flemish BelRAI programme

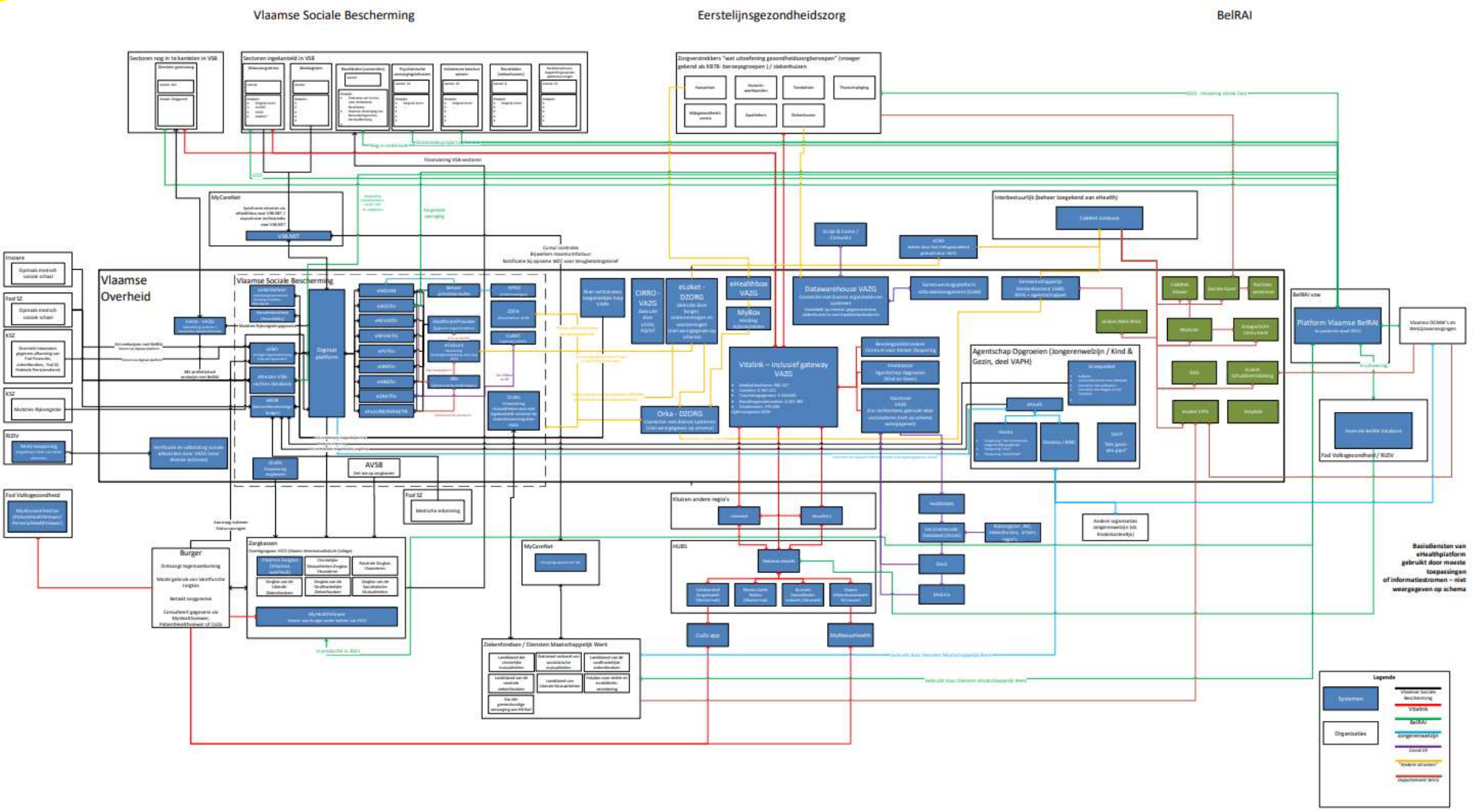
DEPARTMENT OF CARE

# Flemish Social Protection, BelRAI and Alivia

**Tom Vermeire**
Head of the Residential and Home Care Division, Department of Care, Government of Flanders
Co-sponsor Flemish BelRAI programme

# Accessible, qualitative, person-centred, goal-oriented care




Vlaamse Sociale Bescherming
Eerstelijnsgezondheidszorg
BelRAI
Vlaamse Overheid
Vlaamse Sociale Bescherming
Digitaal platform
Vitalink – inclusief gateway VAZG
Datawarehouse VAZG
CIRRO - VAZG
eLoket - DZORG
eHealthbox VAZG
MyBox
Orka - DZORG
Agentschap Opgroeien (Jongerenwelzijn / Kind & Gezin, deel VAPH)
Platform Vlaamse BelRAI
Burger
Zorgkassen
MyCareNet
HUBS
Ziekenfondsen / Diensten Maatschappelijk Werk
AVSB
Basisdiensten van eHealthplatform gebruikt door meeste toepassingen of informatiestromen – niet weergegeven op schema
Legenda
Systemen
Organisaties

# Assessment of care needs in Flanders

"Scientifically validated instruments
to asses the need for care of individuals
based on the international InterRAI instruments"



# BelRAI: Goals in Flemish Policy



One set of instruments throughout all care settings



A supportive method for care planning for care providers and care receivers

→ ALIVIA



A common language for care providers to talk about care needs



Secured digital exchange of data on care needs through the digital Flemish BelRAI Platform



Uniform base for financing persons or organisations based on care needs

→ Flemish Social Protection

# Lessons learned from BELRAI: change management

- **Pilot phases** are important focus on the added value for the quality of care
- **Interest groups** from the healthcare sector should get behind BelRAI to gain support
- **User-friendly digital applications** tailored to the needs of care provider
  - → Making the connection with the specialised application
- Time and resources for **trainings** for carers
- Time for the **integration of BelRAI into all care processes**
  - → e.g. organisation of multidisciplinary consultations
- **Communication** with patients/clients

# Flemish Social Protection

- **is an extra financial layer for non-medical costs for**
  - → people with a high care need, elderly people, people with a disability, mobility devices
- **is a financing basis for**
  - → residential care centres, day care centres
  - → to be expanded to psychiatry, rehabilitation, ..
- **is based on the solidarity principle of insurances:** every Flemish citizen contributes yearly
- **allows for administrative simplification**
- **but also**

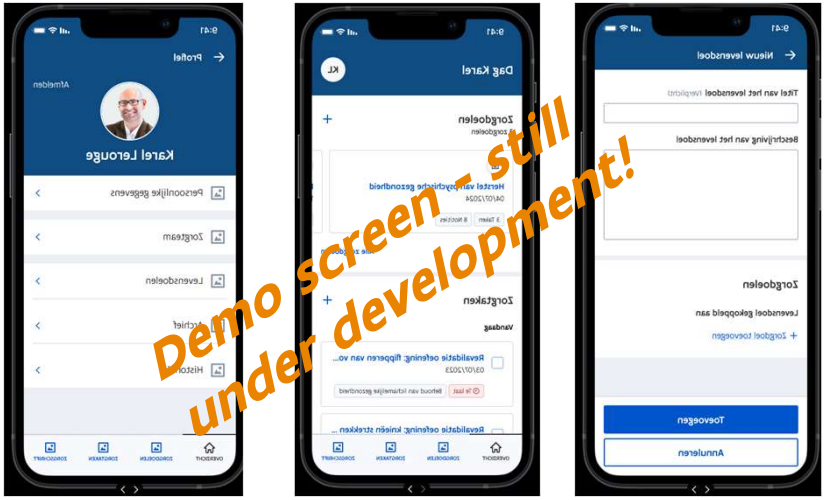
Vlaamse Sociale Bescherming

VLAAMSESOCIALEBESCHERMING.be

| Purpose | BelRAI Instrument | Timing |
|---|---|---|
| **Care Budgets – Flemish Social Protection** | | |
| Care budget for people with a high care need | BelRAI Screener | 1 June 2021 |
| Care budget for elderly people with a care need (disability) | BelRAI Screener | 1 January 2025 |
| Care budget for minors with a high care need | BelRAI Screener for children | Tbd |
| **Care and Support Settings** | | |
| Home care | BelRAI Screener | 1 June 2021 |
| | Social Supplement | 1 June 2022 |
| | BelRAI Home Care | 2nd pilotphase – tbd |
| Residential Care Centres | BelRAI Long Term Care Facilities | 1 June 2023 – 1 June 2025 |
| Palliative care setting | BelRAI Palliative Care | Tbd |
| Residential mental health care | BelRAI Mental Health modular system | Tbd |
| Outpatient mental health care | | Tbd |
| Rehabilitation | BelRAI Reva | Tbd |

# Alivia is....

... a digital tool to support goal-oriented care planning.




## Innovative!

- → Citizen-centred
- → Informal caregivers on the care team
- → Wellbeing as a full-fledged partner
- → Interdisciplinary care planning
- → Transparency and communication in the care team

# Focus on goal-oriented care

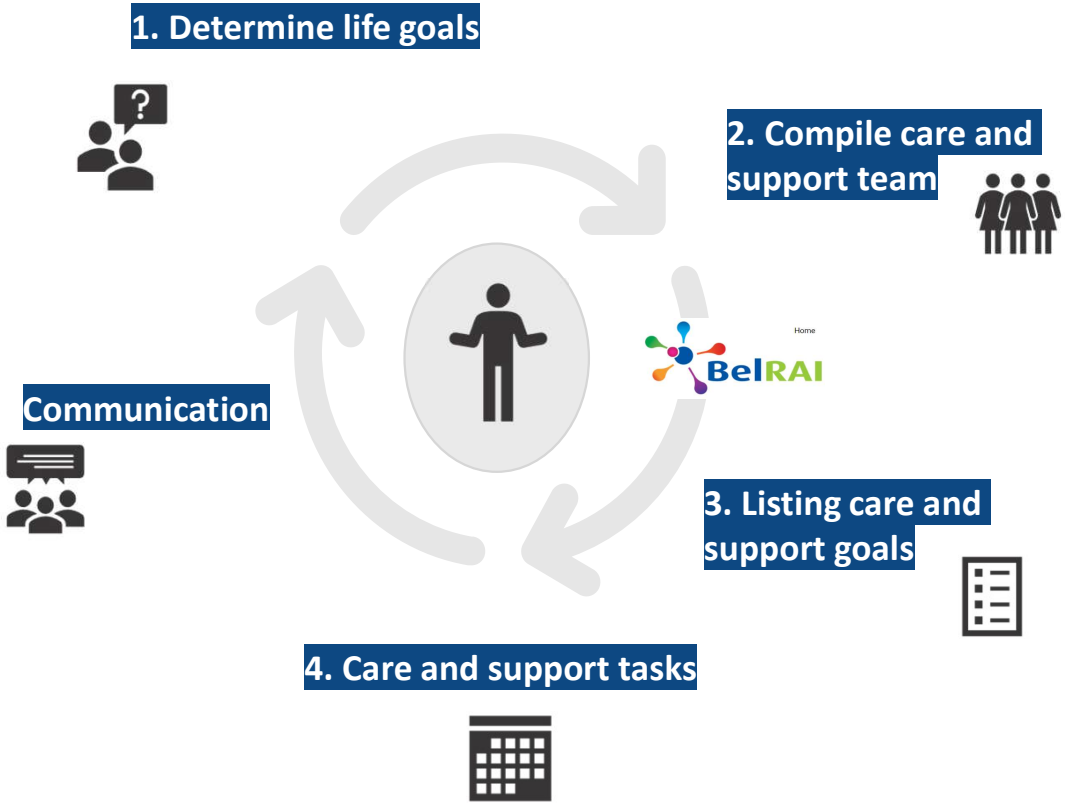
- From reactive care to care that **starts from the person** with a care and support need **and what they want to achieve**
  - → Starting from a persons' own capabilities and strengthening them
  - → Individual goals
  - → Tailored services
  - → Patient has control

- **Requires a different attitude and skills** from the assistance provider, **different ways of working together**

# Core modules startup

**Co-creation resulting in two pilots**

- Antwerp and South-West Flanders
- Chronic and palliative care in the home setting
- 2 x 20 patients and their care team
- March – September 2024
- Based on results development



# Opportunities with BelRAI and Alivia data

Results for
**care providers and care receivers**
(micro)

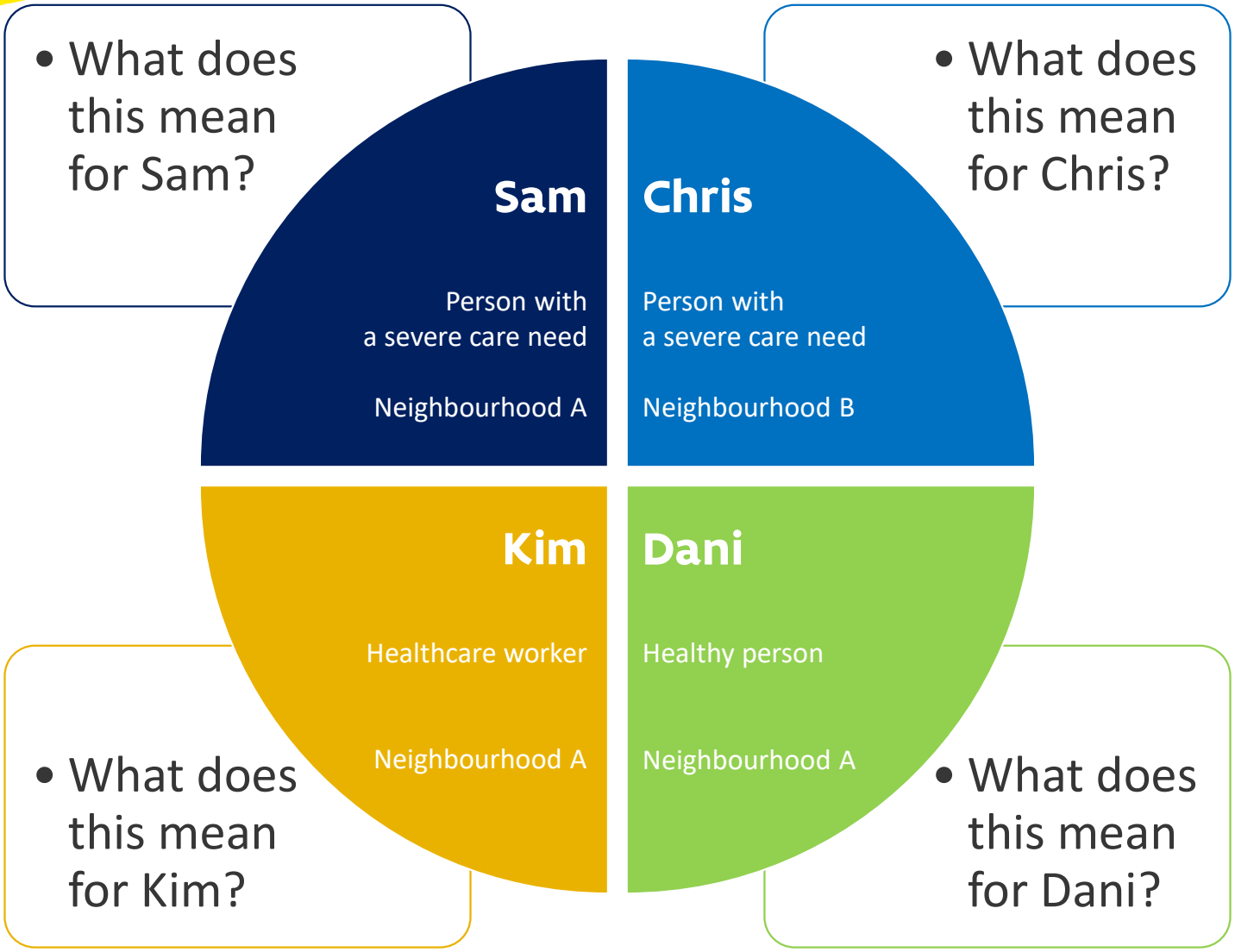
- Individual score determining care need
- Care scales
- Client assessment protocols for care planning
- Individual statistics
- Care management, care coordination
- Setting life goals

Results for
**care organisations and Primary Care Zones**
(meso)

- Care need indices
- Aggregated statistics of clients
- Quality indicators
- Improved cooperation within care team, and with the person

Data for
**local, regional or national policy makers**
(macro)

- Data for health population management
- Data for policies on quality of care
- Data for care prognosis and financial planning
- …


• What does this mean for Sam?
Sam
Person with a severe care need
Neighbourhood A
Chris
Person with a severe care need
Neighbourhood B
• What does this mean for Chris?
Kim
Healthcare worker
Neighbourhood A
Dani
Healthy person
Neighbourhood A
• What does this mean for Kim?
• What does this mean for Dani?

# Thank you!

**Department of Care**
Flemish Social Protection Division
Residential Care and Home Care Division – BELRAI
Primary Care and Specialised Care Division

Vlaanderen
is zorgzaam en
gezond samenleven